

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|----------------------------|---|-----------------------|
| In re Application of: |) | |
| |) | |
| Delma S. HUME et al. |) | Group Art Unit: 3687 |
| |) | |
| Application No. 10/612,659 |) | Examiner: Frenel, V. |
| |) | |
| Filed: July 2, 2003 |) | Confirmation No. 5530 |
| |) | |
| For: METHOD FOR MANAGING |) | |
| RETURNS |) | |

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

REPLY TO OFFICE ACTION

In reply to the Office Action mailed September 22, 2008, the period for response of which extends to December 22, 2008, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2.

Remarks follow the claim amendments section and begin on page 10.